1	BEFORE THE							
2	ILLINOIS COMMERCE COMMISSION							
	IN THE MATTER OF:)							
3	MAXINE JOHNSON)							
4)							
5	v) No. 16-0290)							
6	THE PEOPLES GAS LIGHT AND COKE) COMPANY)							
7	,							
8	<pre>billing, illegal</pre>							
9	<pre>deposits, fees, charges,</pre>							
10	deceptive business practices) etc., in Chicago, Illinois.)							
	ecc., in chicago, illinois.							
11								
12	5 ,							
13	September 7, 2016							
14	Met pursuant to notice at 10:00 a.m.							
15	BEFORE:							
	MR. TERRANCE HILLIARD, Administrative Law Judge							
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22								

1	APPEARANCES:						
2	Ma Waller Tollingon						
3	MS. MAXINE JOHNSON 3947 West Polk Street						
4	Apartment 1 Chicago, Illinois 60624						
5	appeared pro se;						
6	MR. MICHAEL SYNOWIECKI						
7	20 South Clark Street Suite 400						
8	Chicago, Illinois 60602 -and-						
9	MR. KOBY BAILEY 100 East Randolph						
10	Chicago, Illinois 60601 appeared for Respondent.						
11							
12	ALSO PRESENT:						
13	MS. VALERIE ENGLAND Representative from The Peoples						
14	Gas Light and Coke Company						
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17							
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19							
20	<i>5 '</i>						
21	084-000977						
22							

1		<u>I</u> <u>N</u> <u>D</u>	<u>E</u> <u>X</u>			
2	Witnesses	D :	G	Re-	Re-	By
3	Witnesses:	Dir.	Crx.	air.	Crx.	Examiner
4	NONE					
5						
6						
7						
8						
9		<u>E</u> <u>X</u>	<u>H</u> <u>I</u> <u>B</u>	<u>I</u> <u>T</u> <u>S</u>		
10	APPLICANT'S	FOR II	DENTIF	ICATIO:	<u>N</u> I	N EVIDENCE
11	NONE					
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- 1 JUDGE HILLIARD: On behalf of the Illinois
- 2 Commerce Commission, I call Docket 16-290,
- 3 Maxine Johnson versus Peoples Gas Light and
- 4 Coke Company.
- 5 Can the parties identify themselves
- 6 for the record, please.
- 7 Ms. Johnson, can you give us a name
- 8 and an address.
- 9 MS. JOHNSON: Maxine Johnson, 3947 West Polk
- 10 Street, Apartment 1, Chicago, Illinois 60624.
- 11 MR. SYNOWIECKI: Michael Synowiecki on behalf of
- 12 Peoples Gas Light and Coke Company.
- 13 JUDGE HILLIARD: Give me the name of your firm
- 14 and an address, sir.
- 15 MR. SYNOWIECKI: Daley and Georges, Ltd.,
- 16 20 South Clark Street, Suite 400.
- 17 JUDGE HILLIARD: Okay. I issued a ruling
- 18 recently in regard to Ms. Johnson's request to
- 19 produce witnesses for the hearing.
- 20 Did you get a copy of that, ma'am?
- MS. JOHNSON: Yes.
- 22 JUDGE HILLIARD: Okay.

- 1 MS. JOHNSON: August 22nd.
- 2 JUDGE HILLIARD: Yeah, something like that.
- 3 So, are there any other outstanding
- 4 discovery issues or should we just set a hearing
- 5 date when you can come in and present your case?
- 6 MS. JOHNSON: What did you say now?
- 7 JUDGE HILLIARD: We're going to set a hearing
- 8 date in your case. If there aren't any other issues
- 9 we need to take care of, we can just agree on a date
- 10 when you can come in and have a hearing.
- 11 MS. JOHNSON: You ordered me to rewrite the
- 12 portion of the complaint. I never did hear a
- 13 response so I reissued that rewrite.
- 14 JUDGE HILLIARD: I don't think I ordered you to
- 15 rewrite the complaint, ma'am.
- The issue that I know about is that
- 17 you filed a witness list and there were people on it
- 18 that the Company didn't feel were connected with the
- 19 case and I issued a ruling and I said that they have
- 20 to produce people that can address the issues that
- 21 you raised in your complaint, but the people that
- 22 aren't connected, like people from ComEd --

- 1 MS. JOHNSON: Yeah, prior to that you told me,
- 2 which was the last meeting July 12th, and you asked
- 3 me about when I had sent it out and I told you that
- 4 day. I never heard anything back. So, I reissued
- 5 it when you told me --
- 6 JUDGE HILLIARD: Okay. Well, that's the same
- 7 complaint.
- 8 MS. JOHNSON: You told me to rewrite that
- 9 portion of the complaint.
- 10 JUDGE HILLIARD: All right.
- 11 MS. JOHNSON: Which is what I did.
- So, I'm still waiting for a response
- 13 from it because you told me I would have to rewrite
- 14 that section and I rewrote it. And as I said I
- 15 didn't get it back, the formal complaint form, I
- 16 didn't hear back, so, I resent it.
- 17 JUDGE HILLIARD: You sent it to the Clerk.
- 18 MS. JOHNSON: No, I sent it back to -- like you
- 19 told me to redo, like, the part before, which I have
- 20 to first send it to the Consumer Division first --
- 21 JUDGE HILLIARD: No, you don't have to --
- MS. JOHNSON: -- and then the complaint.

- 1 JUDGE HILLIARD: No, you don't have to --
- 2 MS. JOHNSON: That's what you told me to do.
- 3 JUDGE HILLIARD: No, I did not, ma'am. I never
- 4 said anything about the Consumer Division.
- 5 MS. JOHNSON: No, you asked me when did I send
- 6 it? And I said the day we were speaking, which was
- 7 July 12th -- it was the 11th or the 12th. And then
- 8 I said -- because you asked me, you said, Did you
- 9 hear anything back yet? I said, Not yet.
- 10 And I never did hear anything back,
- 11 so, I resent it again.
- 12 JUDGE HILLIARD: You resent what to whom?
- 13 MS. JOHNSON: Because it was about the ComEd
- 14 portion of the complaint that I initially wrote.
- 15 JUDGE HILLIARD: You resent what to whom?
- 16 MS. JOHNSON: The informal complaint to the
- 17 Consumer Division that then referred it to the Clerk
- 18 office for the formal complaint. Because you told
- 19 me to have it rewritten.
- 20 JUDGE HILLIARD: Perhaps there was a
- 21 misunderstanding --
- MS. JOHNSON: That was at our last meeting,

- 1 which was July 12th.
- 2 JUDGE HILLIARD: When was our last meeting?
- 3 MS. JOHNSON: July 12th.
- 4 JUDGE HILLIARD: When do you have a record of
- 5 our last meeting?
- 6 MS. JOHNSON: They weren't here. It was Padron.
- 7 JUDGE HILLIARD: They should have records about
- 8 the case.
- 9 MR. BAILEY: July 12th.
- 10 JUDGE HILLIARD: All right. You're passed the
- 11 informal complaint stage. You don't need to send
- 12 them. Anything you file, you file with the Clerk of
- 13 the Commission.
- 14 MS. JOHNSON: I know, but they have to have it
- 15 before which is what I issued. And you asked me did
- 16 I process it and I said, No, they didn't send me the
- 17 form back yet.
- 18 JUDGE HILLIARD: You have a formal complaint on
- 19 file that supercedes any informal complaint. You
- 20 don't need to do anything with the --
- 21 MS. JOHNSON: No, but you told me to redo the --
- 22 separate ComEd and Peoples Gas.

- 1 JUDGE HILLIARD: And did you do that because I
- 2 don't have --
- 3 MS. JOHNSON: Yeah, that's what I'm saying. And
- 4 you asked me about the date and I said I submitted
- 5 it but I haven't heard anything back. I never heard
- 6 anything back, so, then I reissued it again.
- 7 JUDGE HILLIARD: When?
- 8 MS. JOHNSON: Today. But I did it prior that
- 9 meeting day that you asked me about.
- 10 JUDGE HILLIARD: In the new complaint -- do you
- 11 have a copy of it with you?
- MS. JOHNSON: Do I have a copy of what?
- 13 JUDGE HILLIARD: What you reissued today.
- 14 MS. JOHNSON: It was the informal portion, which
- 15 they send it -- they receive it and then send me a
- 16 number and then it goes to --
- 17 JUDGE HILLIARD: All right. You don't need to
- 18 do anything with the informal complaint. Anything
- 19 you've done about informal complaints that's done.
- 20 We're dealing with this formal complaint, which --
- 21 you haven't done a new formal complaint, have you?
- MS. JOHNSON: No, because they didn't send me

- 1 the form --
- JUDGE HILLIARD: Okay.
- 3 MS. JOHNSON: -- which is what their process
- 4 would have done.
- 5 JUDGE HILLIARD: All right.
- 6 MS. JOHNSON: But that's what you told me to do.
- 7 JUDGE HILLIARD: But you've got one on file.
- 8 MS. JOHNSON: I know. But you told me --
- 9 JUDGE HILLIARD: All right. So, why don't we
- 10 deal with this.
- 11 MS. JOHNSON: Okay. Fine. But I was just
- 12 re-cooping (sic) because that's what you told me to
- 13 do.
- 14 JUDGE HILLIARD: All right. Are you ready to go
- 15 to hearing on this?
- 16 MS. JOHNSON: Yeah.
- 17 JUDGE HILLIARD: Now, we have to agree on a date
- 18 that they want to bring in their witness. If you
- 19 have any witnesses or documents that you want to
- 20 bring, you need to --
- 21 MS. JOHNSON: I did. You denied it.
- JUDGE HILLIARD: No. You can bring in any

- 1 witnesses that you want that are under your control.
- 2 MS. JOHNSON: Oh, okay.
- JUDGE HILLIARD: You can't bring in ComEd people
- 4 and you can't bring in Commission staff that don't
- 5 have any connection with your case or at least any
- 6 direct connection with your formal complaint.
- 7 MS. JOHNSON: It is direct connection, but you
- 8 did deny it. And also I had Peoples Gas -- Peoples
- 9 witnesses too, but you denied --
- 10 JUDGE HILLIARD: No, I didn't deny the Peoples
- 11 Gas. I told you that they had to bring in the
- 12 witnesses that you -- about the matters that you
- 13 indicated concern Peoples Gas and your gas account
- 14 and that's why this young lady --
- MS. JOHNSON: Okay. So, clarify -- that's only
- 16 person of several that I mentioned.
- 17 JUDGE HILLIARD: Mr. Padron identified her as
- 18 being the person that has information regarding each
- 19 one of the allegations --
- 20 MS. JOHNSON: But that's Mr. Padron, he's not --
- 21 it was my witness list request, which was of
- 22 people on the list.

- 1 JUDGE HILLIARD: They have indicated that that
- 2 witness is responsive to your request. And I have
- 3 told them that they need to produce every witness
- 4 that -- to produce a witness that can answer
- 5 questions about all the areas that you're concerned
- 6 about.
- 7 MS. JOHNSON: So, that's the major point. On my
- 8 witness list from that all people that can vouch for
- 9 the point I was making --
- 10 JUDGE HILLIARD: Do you have any other
- 11 witnesses, people like friends and neighbors that
- 12 have information relative to your complaint?
- 13 The Company is responsible for
- 14 bringing in the witnesses that can answer your
- 15 inquiries.
- MS. JOHNSON: Yeah. And that's what you already
- 17 denied because I submitted a witness list with those
- 18 peoples' name on it, but you didn't allow it.
- 19 JUDGE HILLIARD: All right. You didn't name
- 20 people. You named jobs --
- 21 MS. JOHNSON: That's because I don't know the
- 22 peoples' name.

- 1 JUDGE HILLIARD: Can I --
- 2 MS. JOHNSON: I know the function and that
- 3 function refers to the witness and to -- related to
- 4 the case.
- 5 JUDGE HILLIARD: Okay. Now, only one of us can
- 6 talk at a time so the lady can take it down. So,
- 7 when I'm talking --
- 8 MS. JOHNSON: Oh, I was.
- 9 JUDGE HILLIARD: -- I'd like you to stop
- 10 talking. Okay?
- 11 And what I indicated to the Company
- 12 was, in my ruling is that they are responsible for
- 13 bringing in people who can answer questions about
- 14 what the Company did in regard to each one of your
- 15 allegations.
- 16 MS. JOHNSON: Okay.
- 17 JUDGE HILLIARD: All right. So, that's what's
- 18 going to happen when we have a hearing.
- 19 All I'm telling you is that if there's
- 20 someone else you want to bring in, someone that is a
- 21 witness for your side of the story --
- MS. JOHNSON: Okay.

- 1 JUDGE HILLIARD: -- this will be your
- 2 opportunity.
- So, when do we want to have a hearing?
- 4 How about the Company? When are you
- 5 thinking?
- 6 MR. SYNOWIECKI: Judge, we're fine with late
- 7 October, the week of the 24th.
- 8 JUDGE HILLIARD: How about Wednesday the 26th?
- 9 Does that work for you?
- 10 MS. JOHNSON: Now, what's the date?
- 11 JUDGE HILLIARD: Wednesday, October 26th.
- 12 MS. JOHNSON: Okay.
- 13 JUDGE HILLIARD: At 10:00 a.m.
- Does that work for everybody?
- MR. SYNOWIECKI: Yes, Judge.
- 16 JUDGE HILLIARD: Does that work for you, ma'am?
- 17 MS. JOHNSON: Yes.
- Oh, are you saying that Paul Padron is
- 19 not coming?
- 20 JUDGE HILLIARD: Right.
- 21 MS. JOHNSON: Returning?
- JUDGE HILLIARD: Right. This gentleman is going

- 1 to be representing the Company.
- 2 MS. JOHNSON: Okay. So, what's the name or --
- JUDGE HILLIARD: Why don't you give her your
- 4 card.
- 5 MR. SYNOWIECKI: (Tendering.)
- 6 MS. JOHNSON: Thank you.
- 7 JUDGE HILLIARD: All right. If you find out
- 8 that that date doesn't work, then you need to let me
- 9 know and let them know and then we'll come up with
- 10 another date. Okay?
- 11 MS. JOHNSON: Okay.
- 12 JUDGE HILLIARD: We'll be adjourned for today
- 13 and we'll be back on the 26th of October at
- 14 10:00 a.m. and we'll have our hearing and then we'll
- 15 proceed from there. Okay?
- 16 MS. JOHNSON: Okay. Is that when I bring the
- 17 witnesses?
- 18 JUDGE HILLIARD: Yes.
- 19 Thank you.
- 20 (Whereupon, the matter was
- 21 continued to October 26th,
- 22 2016, 10:00 a.m.)